

BAHÇEŞEHİR UNIVERSITY
Higher Education Student Satisfaction Survey

Dear Bahçeşehir University Students,

Your educational experience, satisfaction, and expectations are of great importance in enhancing the quality of higher education. The feedback we receive from you contributes to the improvement of academic and administrative processes, helping to create a better learning environment.

This survey is designed to understand your experiences regarding the education process and to identify areas that need improvement. It is open to all associate and undergraduate students enrolled at Bahçeşehir University. When filling out the survey, it is important to respond based on your experiences during the current academic year.

All the information you provide will be kept confidential and used only for academic research and evaluation purposes. Your participation will help us improve the quality of education at our university. We thank you in advance for your valuable opinions.

Please read the following statements and mark the appropriate option for each one.

STATEMENTS		Very Dissatisfied	Dissatisfied	Neither Satisfied Nor Dissatisfied	Satisfied	Very Satisfied
1	Accessibility of Academics	1	2	3	4	5
2	Course Content	1	2	3	4	5
3	Adequacy of Materials Used in Face-to-Face Courses	1	2	3	4	5
4	Inclusion of Case-Based and Practical Approaches in Courses	1	2	3	4	5
5	Teaching Methods That Encourage Active and Interactive Learning	1	2	3	4	5
6	Evaluation is Conducted Not Only Through Exams but Also Through Assignments and Projects	1	2	3	4	5
7	Objectivity of Instructors in Assessment and Evaluation	1	2	3	4	5
8	Consistency of Assessment Criteria Outlined in the Course Syllabus Throughout the Semester	1	2	3	4	5
9	Explanation of Assessment Criteria at the Beginning of the Semester	1	2	3	4	5
10	Transparency in Receiving Detailed Scores from Instructors Upon Request	1	2	3	4	5
11	Process and Performance-Oriented Evaluation Methods in Courses	1	2	3	4	5
12	Satisfaction with the University's Minor Program Opportunities	1	2	3	4	5
13	Satisfaction with the University's Double Major Program Opportunities	1	2	3	4	5
14	The University Provides International Collaboration Opportunities	1	2	3	4	5
15	Satisfaction with the Academic Program	1	2	3	4	5
16	Alignment of the Academic Program with Career Expectations	1	2	3	4	5
17	Course Syllabi Displaying Responsibilities are Shared at the Beginning of the Semester	1	2	3	4	5

	STATEMENTS	Very Dissatisfied	Dissatisfied	Neither Satisfied Nor Dissatisfied	Satisfied	Very Satisfied
18	Discussion of Course Syllabus Responsibilities in the First Lecture of the Term	1	2	3	4	5
19	The Time I Spend Completing Course Assignments and Responsibilities is Appropriate	1	2	3	4	5
20	Variety of Compulsory Courses	1	2	3	4	5
21	Variety of Departmental Elective Courses	1	2	3	4	5
22	Variety of Non-Departmental Elective Courses	1	2	3	4	5
23	Variety of General Electives Courses	1	2	3	4	5
24	The University Administration is Sensitive to Students' Problems	1	2	3	4	5
25	The University Administration Considers Student Suggestions	1	2	3	4	5
26	The University Administration Supports Student Participation in Decision-Making Processes	1	2	3	4	5
27	The University Administration Provides Opportunities for Students to Evaluate Their Courses	1	2	3	4	5
28	Location of the Campus	1	2	3	4	5
29	Cleanliness of the Campus	1	2	3	4	5
30	Study Environments	1	2	3	4	5
31	Physical Conditions of Classrooms	1	2	3	4	5
32	Transportation Options	1	2	3	4	5
33	Security Measures	1	2	3	4	5
34	Cafeteria and Food Facilities	1	2	3	4	5
35	Sufficiency of the Number of Classrooms	1	2	3	4	5
36	Availability of Laboratories	1	2	3	4	5
37	Quality and Adequacy of Library Resources	1	2	3	4	5
38	Adequacy of Distance Education Tools	1	2	3	4	5
39	Sufficiency of Course Materials Provided in Distance Education Courses	1	2	3	4	5
40	Variety of Student Clubs and Societies Based on Interests and Talents	1	2	3	4	5

STATEMENTS		Very Dissatisfied	Dissatisfied	Neither Satisfied Nor Dissatisfied	Satisfied	Very Satisfied
41	Availability of Cultural and Arts Events	1	2	3	4	5
42	Availability of Sports Events	1	2	3	4	5
43	Adequacy of Social Spaces for Students	1	2	3	4	5
44	The University Provides Opportunities to Meet the Industry	1	2	3	4	5
45	Diversity of Internship Opportunities Provided by the University	1	2	3	4	5
46	Internship Opportunities Provided Within the Academic Program	1	2	3	4	5
47	Meeting Expectations for Internship/ Professional Practice Opportunities	1	2	3	4	5
48	Support from Academic Advisors in Planning Semester Courses	1	2	3	4	5
49	Support from Academic Advisors in Career Planning	1	2	3	4	5
50	Ease of Communication with Academic Advisors	1	2	3	4	5
51	Evaluation of the Quality of Academic Advising	1	2	3	4	5
52	Our University Engages in Social Contribution Activities That Respond to the Needs of Society and the Environment, Creating Value	1	2	3	4	5
53	Satisfaction with the University's International Opportunities	1	2	3	4	5
54	Student Affairs Office	1	2	3	4	5
55	Financial Services Office (Student Accounts Services Department)	1	2	3	4	5
56	Faculty/Institute/Vocational School Authorities	1	2	3	4	5
57	Student Dean's Office	1	2	3	4	5
58	Psychological Counseling and Guidance Center	1	2	3	4	5
59	International Student Life Unit (ISLU)	1	2	3	4	5
60	Health Center (Medical Services)	1	2	3	4	5
61	BAU Student Solutions Center	1	2	3	4	5
62	Sports Activities Unit	1	2	3	4	5
63	Scholarship Coordination Unit	1	2	3	4	5

STATEMENTS		Very Dissatisfied	Dissatisfied	Neither Satisfied Nor Dissatisfied	Satisfied	Very Satisfied
64	Student Club and Organization Coordination Unit	1	2	3	4	5
65	Research Projects and Entrepreneurship Services	1	2	3	4	5
66	Technology Transfer Office (TTO)	1	2	3	4	5
67	HUB Incubation Center	1	2	3	4	5
68	BAUGO (Distance Education Research and Application Center)	1	2	3	4	5
69	Information Technology Department	1	2	3	4	5
70	BAU Global	1	2	3	4	5
71	Erasmus Exchange Program	1	2	3	4	5
72	International Education Opportunities	1	2	3	4	5
73	Internship Opportunities	1	2	3	4	5
74	Career Center	1	2	3	4	5
75	Branded Courses	1	2	3	4	5

76	Please Rate Your Satisfaction with the Overall Quality of Education Provided by Bahçeşehir University:									
	Very Poor	1	2	3	4	5	6	7	Very Good	

D1	Gender	1	Female
		2	Male
		3	Prefer not to specify
D2	Faculty	1	Faculty of Engineering and Natural Sciences
		2	Faculty of Economics, Administrative and Social Sciences
		3	Faculty of Health Sciences
		4	Faculty of Communication
		5	Faculty of Architecture and Design
		6	Faculty of Law
		7	School of Applied Sciences
		8	Vocational School of Health Services
		9	Faculty of Educational Sciences
		10	Faculty of Dentistry
		11	Faculty of Medicine
		12	Conservatory
		13	Faculty of Pharmacy
		14	Vocational School
D3	Class Level	1	Freshman
		2	Sophomore
		3	Junior
		4	Senior and above
		5	Preparatory Class

End of the Survey
Thank you for your participation and support.